DRAFT — This document is not completed yet, but will give you an idea of how the system works.

Victims

Virginia Sexual & Domestic Violence Victims Fund

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Introduction

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The Virginia Sexual & Domestic Violence Victims Fund reporting system was created through the efforts of the Victims Services Section of the Department of Criminal Justice Services. It is a software system that will assist victim and prosecutor programs throughout Virginia in documenting services provided through the Virginia Sexual & Domestic Violence Victim Fund. Documentation of services provided through the VSDDVF will:

- Provide better data for improved needs assessments
- Provide concrete evidence of service provision to justify continuation of funding and need for additional funding
- Provide information for evaluation of victim and prosecutor programs and the services provided to victims of sexual violence, domestic violence, stalking, and family abuse
- Provide information about services/rights provided to victims of sexual violence, domestic violence, stalking, and family abuse, which can be used by the General Assembly as legislative changes are considered
- Enable victim and prosecutor programs to electronically submit Progress Reports and Summary Data files

The design of the SDVVF application has taken several months and it is hoped that you will find it easy to use. This application is, however, a work in progress and will be improved based on your feedback and requirements. DCJS encourages you to provide us with your comments and recommendations regarding this application.

Although every effort has been made to develop an error-free application that will assist you in documenting services provided through the Virginia Sexual & Domestic Violence Victim Fund, it is unlikely that this system is totally error free and that it will meet all unique processing requirements.

Minimum System Requirements

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Before installing the SDVVF reporting system, the computer should meet the following minimum system requirements:

- Windows 2000 or Windows XP
- MS Office 2000, 2002, or 2003
- MS Access 2000, 2002, or 2003
- Snapshot Viewer software (*)
- WinZip software
- 128 MB Memory (512 MB would be ideal)
- 75 MB free Hard Drive space
- 1024 x 768 pixels Display Area setting for your monitor

It is recommended that the following hardware be included on your PC:

• CD-RW drive

Note: Although minimum installation requirements for the SDVVF software hard drive space are rather small (about **5-10 MB**) your **DVVFDatabaseVS.mdb** database may be several times larger, depending on the number of summary records in the database. In addition, because the SDVVF reporting system creates several temporary tables for reporting and other purposes during processing, depending on the processing requirements, the actual hard drive space can be **20-30 MB**. Upon exiting SDVVF system, the compact/repair maintenance is automatically run and the hard drive space is reduced to **5-10 MB** (**This 5-10 MB does not include the size of the DVVFDatabaseVS.mdb database**).

The bottom line is 50-75 MB should be allocated to handle the hard drive space for the SDVVF system.

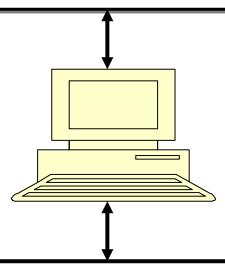
(*) A report snapshot is a file (.snp extension) that contains a copy of each page of a Microsoft Access report and that preserves the two-dimensional layout, graphics, and other embedded objects of the report.

Snapshot Viewer is a program that you can use to view, print, and mail a snapshot, such as a report snapshot. By default, Snapshot Viewer is automatically installed by MS Access the first time you create a report snapshot. In some cases you may have to insert the MS install CD for the software to be installed.

Standalone Environment – Critical files are highlighted in red and underlined. SDVVF system will not function properly without them.

C:\DVVFVS (On a standalone PC)

- DVVFVS.mde (Front-end application with all of the forms, reports, etc.)
- <u>DVVFEVSMAIL.mdb</u> (Temporary database for SDVVF summary data)
- **SYSTEM.mdw** (MS Access workgroup file)
- SDVVFVS User's Manual .doc (SDVVFVS User Manual for Victim Programs)
- DVVFVS Shortcut (Example shortcut to open DVVFVS system)



C:\DVVFVS (On a standalone PC)

 <u>DVVFDatabaseVS.mdb</u> – This is the SDVVF back-end database and is the most critical file in SDVVF system. It should be backed up on a regular basis. If this database becomes corrupted beyond repair or deleted all summary information will be lost.

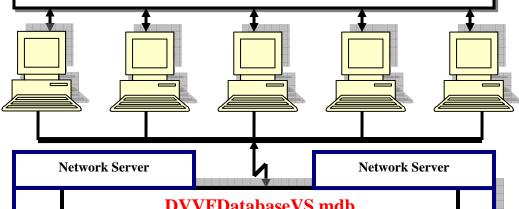
The following files are created in the C:\DVVFVS folder when the Progress Report is run.

- DVVFVSEMAIL 06-A9999VW04-1.replace This is a (.mdb) file created in the Progress Report process and contains summary data to be sent to DCJS on a quarterly basis. The example above if for fiscal year 06 and the (-1) is for quarter one. The extension of (.replace) is used vs. (.mdb) to allow the user to send the file via email and circumvent virus protection software.
- DVVFVSGMIS 06-A9999VW04-1.snp This is a snapshot of the Progress Report and is automatically generated in the Progress Report process. It will be uploaded into the online GMIS system.

Network Environment – Critical files are highlighted in red and underlined. SDVVF system will not function properly without them.

C:\DVVFVS (On each PC)

- **DVVFVS.mde** (Front-end application with all of the forms, reports, etc.)
- **DVVFEmail.mdb** (Temporary database for SDVVF summary data)
- **SYSTEM.mdw** (MS Access workgroup file)
- SDVVFVS User's Manual .doc (SDVVFVS User Manual for Victim Programs)
- **DVVFVS Shortcut (Example shortcut to open DVVFVS system)**



DVVFDatabaseVS.mdb

This is the SDVVF back-end database and is the most critical file in the SDVVF system. It should be backed up on a regular basis. If this database becomes corrupt beyond repair or deleted all summary information will be lost.

The following files are created in the C:\DVVF folder when the Progress Report is run.

- DVVFVSEMAIL 06-A9999VW04-1.replace This is a (.mdb) file created in the Progress Report process and contains summary data to be sent to DCJS on a quarterly basis. The example above if for fiscal year 06 and the (-1) is for quarter one. The extension of (.replace) is used vs. (.mdb) to allow the user to send the file via email and circumvent virus protection software.
- DVVFVSGMIS 06-A9999VW04-1.snp This is a snapshot of the Progress Report and is automatically generated in the Progress Report process. It will be uploaded into the online GMIS system.

Installing DVVF system from the DCJS website:





Step 2: Log onto the Internet

Step 3: Enter "http://www.dcjs.virginia.gov/victims/sdvvf/download.cfm

Step 4: Click on "Download the SDVVF system self-extracting file for Victim Programs"

Step 5: 'WinZip Self-Extractor' form will appear, then

- (a) Click "OK"
- (b) Click "UnZip'
- (c) When "5 files(s) unzipped successfully" appears click "OK"
- (d) Click "Close"

At this point the SDVVF system has been installed on your PC, in folder C:\DVVFVS.

Step 6: Are you a new user or need to set up shortcut(s) to use SDVVF?

- If "YES" continue with "Setting up the DVVF shortcut(s)" (page 8).
- If "NO" you are ready to use SDVVF system.

Note: Your screen options may be slightly different than the above, but for the most part should be essentially the same. You may get a screen concerning security warnings – normally you would just press the "Run" button or "Ok" to continue.

If you have any questions call your DCJS Monitor for assistance.

Initial Installation/Installing Upgrades/Setting up the SDVVF shortcut(s):

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• Initial Installation (Important: After the initial installation of this CD do not install the system using this CD again because it will replace the DVVFDatabaseVS.mdb database.)

The initial installation of the SDVVF system will be done using a CD. The CD contains two WinZip Self-extractor files. One WinZip Self-Extractor file, when opened, will install six (6) files in folder C:\DVVFVS. The other WinZip Self-Extractor file, when opened, will install the SDVVF Shortcut on your desktop. The DVVFVS Shortcut is one of the six (6) files installed on your PC in folder C:\DVVFVS. The following six (6) file will be installed in folder C:\DVVFVS.

- DVVFVS.mde (Front-end application with all of the forms, reports, etc.)
- DVVFEVSMAIL.mdb (Temporary database for CIMS summary data)
- SYSTEM.mdw (MS Access workgroup file)
- DVVFDatabaseVS.mdb (Critical database used to contain all of the date entered into the system)
- SDVVFVS User's Manual .doc (SDVVFVS User Manual for Victim Programs)
- DVVFVS Shortcut (Example shortcut to open SDVVFVS system)

In a networking environment file DVVFDatabaseVS.mdb should be moved to a network server by your IT staff. The original DVVFDatabaseVS.mdb file, in folder C:\DVVFVS, should be deleted – important: Do not leave a copy of the DVVFDatabaseVS.mdb file in folder C:\DVVFVS in a networking environment.

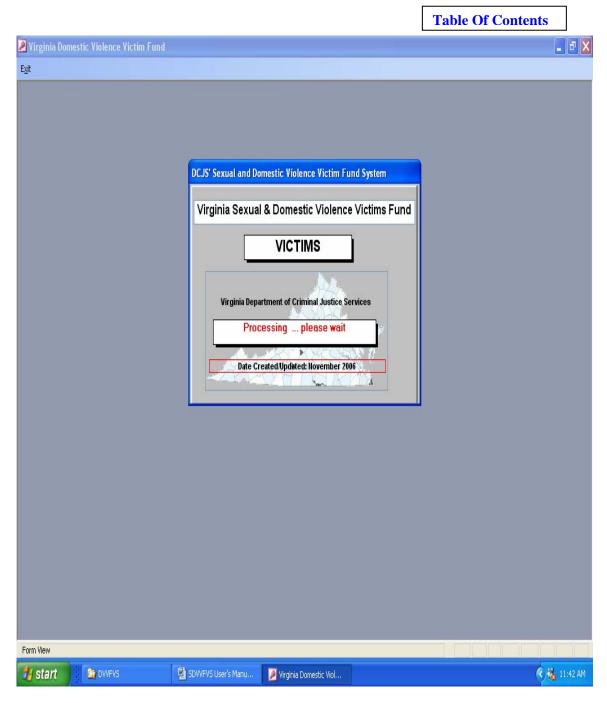
Downloading new releases/fixes from the DCJS website

When downloading new release/fixes from the DCJS website five (5) files will be downloaded. The only file that will not be downloaded is the DVVFDatabaseVS.mdb database.

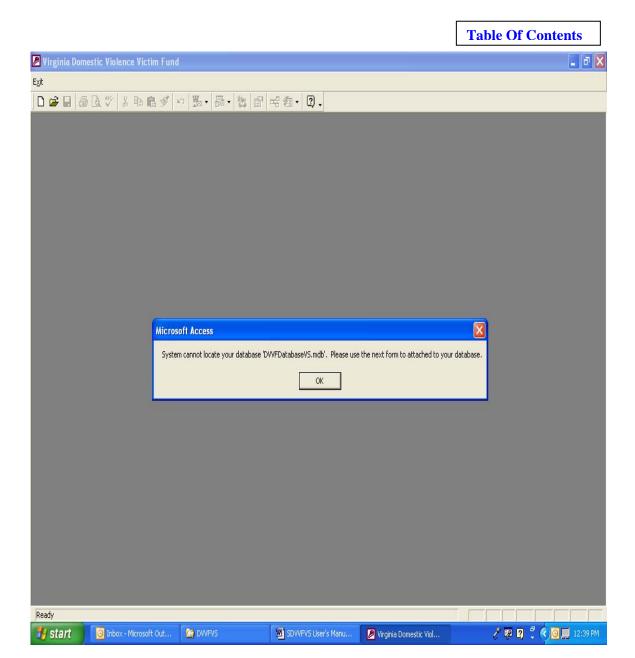
Setting up the SDVVF Shortcut

Because the SDVVF Shortcut is installed on your desktop during the initial installation the only time you will have to install the shortcut is when a new PC is installed or there is a need to modify the shortcut due to your unique configuration. This would normally happen if you have more than one copy of MS Access on your PC and one of the copies is and old version of MS Access (MS Access 97). The DVVF system will not function using MS Access 97.

To manually set up the shortcut "DVVF Shortcut" use the example in folder C:\DVVFVS. If modifications are needed change the target to open file DVVF.mde in folder C:\DVVFVS.

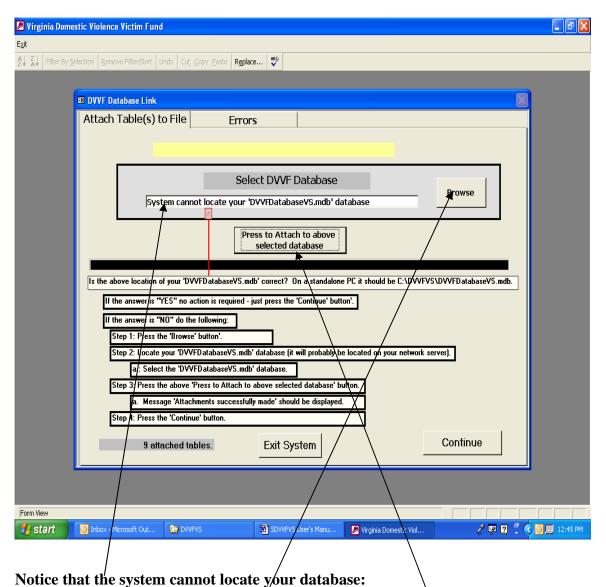


Splash screen – this is the first form in the system – no action is required. System will automatically display the Main Switchboard in a few seconds.

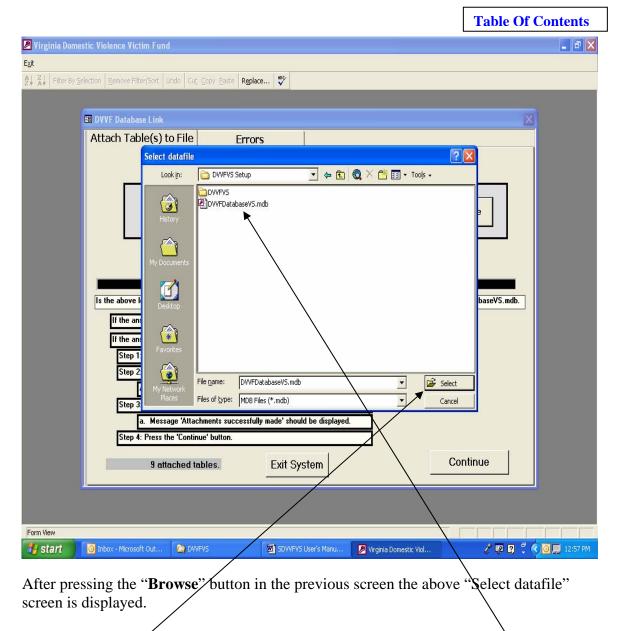


This screen will be displayed on initial installation of the SDVVF system and when the system is downloaded from the DCJS website.

This is not an error. Check the next page for instructions.

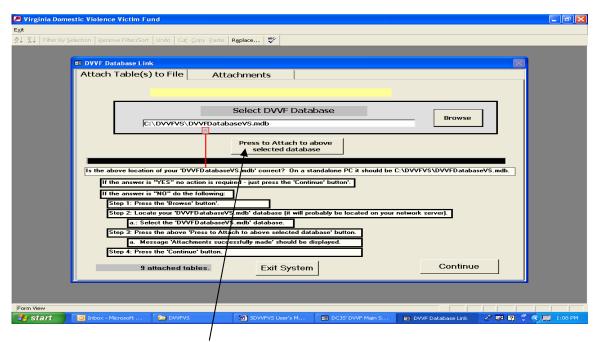


- - You must let the system know where the database is located.
 - Press the "Browse" button and select the location of the database. The "Select datafile" screen on the next page will be displayed and will allow you to locate the database.
 - After locating the database press the "Press to Attach to above selected database" button.
 - When you let the system know where the database is located the system is ready for use.

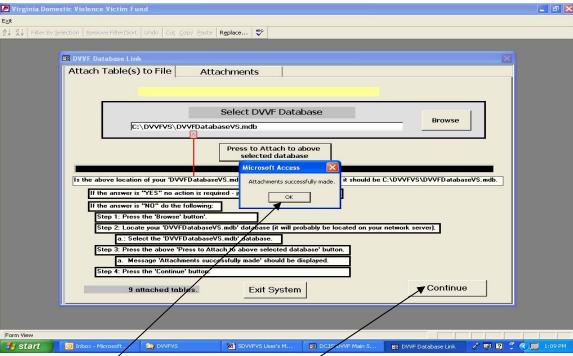


At this point you must locate your "DVVFdatabaseVS.mdb" database. In the above example the database is in a folder named "DVVFVS Setup". Click on the database and press the "Select" button.

If you do not know where your database is located check with your IT staff. In a standalone environment the database should be in folder C:\DVVFVS. In a networking environment the database will be on a network server.



Press the "Press to Attach to above selected database" button.

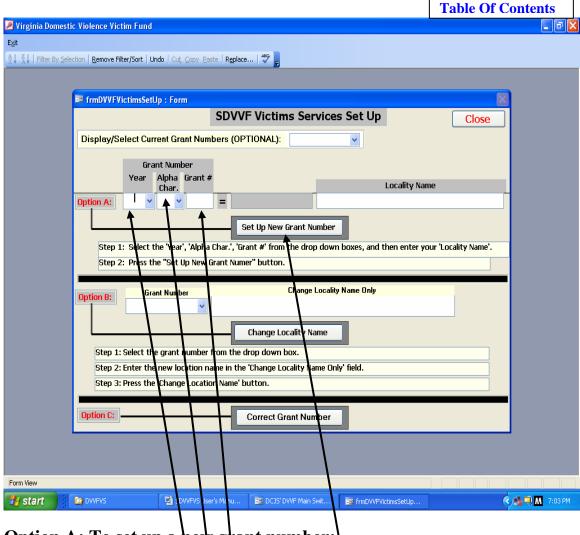


Above message will be displayed if successful.

Press the "**OK**" button, and then the "**Continue**" button. If the attachment was made successfully the next screen will be displayed. If an error occurs call DCJS for assistance.



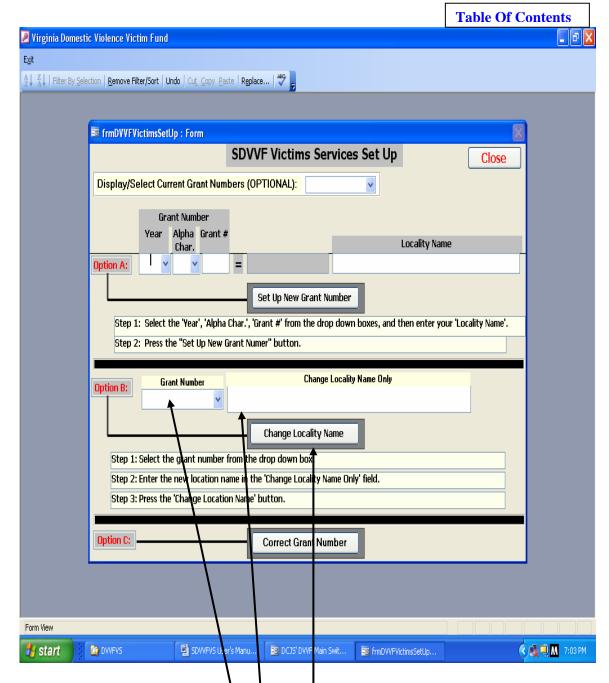
At the beginning of each calendar year set up the new grant number.



Option A: To set up a new grant number:

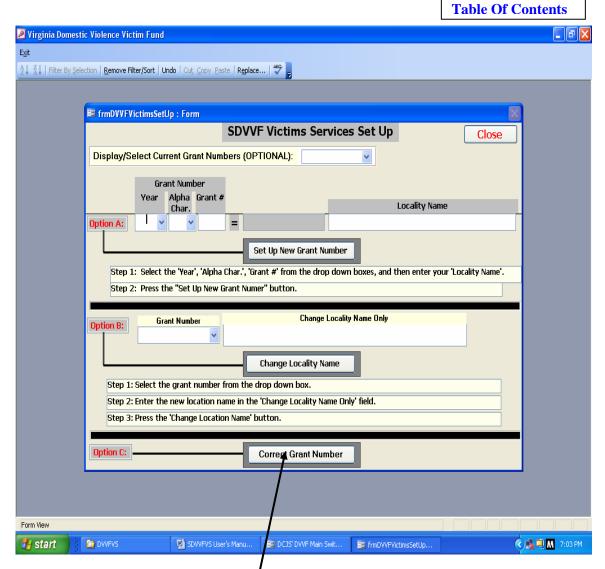
- Step 1: Select the year from the drop down box.
- Step 2: Select the alpha character from the drop down box.
- Step 3: Enter your four-digit grant number.
- Step 4: Press the "Set Up New Grant Number" button.

Note: After the "Set Up New Grant Number" button is pressed the grant number and location will be included in Option B "Change Location Name Only" field for information. You do not have to press the "Change Location Name" button.



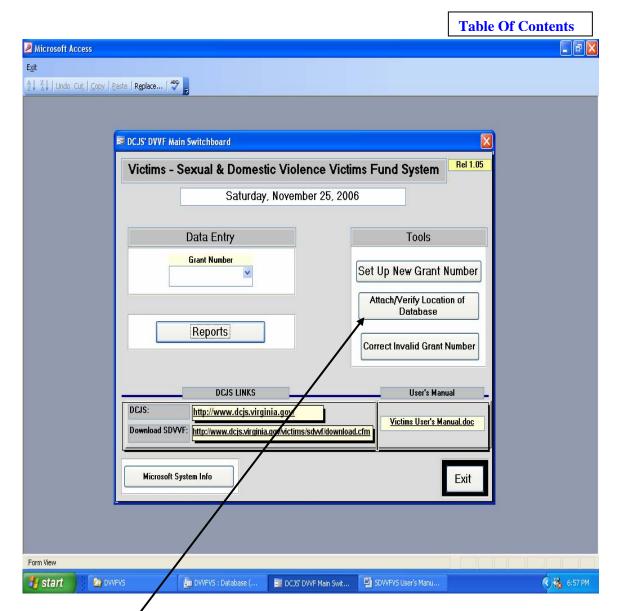
Option B: To change the location (program) name:

- Step 1: Select the grant number from the drop down box.
- Step 2: Enter the location (program) name.
- Step 3: Press "Change Location Name" button.



Option C: To correct an invalid grant number:

Press the "Correct Grant Number" button. See page 21 for additional information.

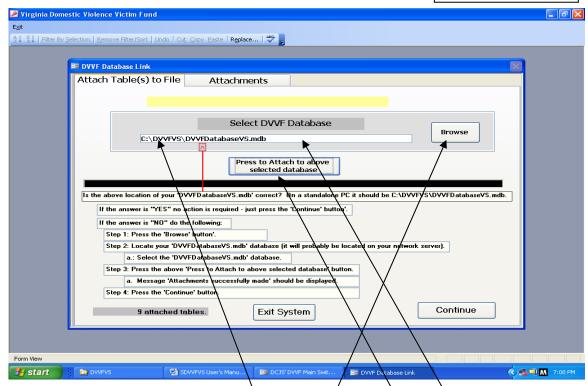


Attach/Verify Location of Database:

The default location of the "**DVVFDatabaseVS.mdb**" database is in folder **C:\DVVFVS**. If the "**DVVFDatabaseVS.mdb**" database is on a network server you must attach to the database before you can use the system.

Critical: If the "DVVFDatabaseVS.mdb" is located on a network server it is critical that a copy of the database is not in folder C:\DVVFVS. If this happens the wrong database will be used when the system is opened because the system will always default to folder C:\DVVFVS to find the database.

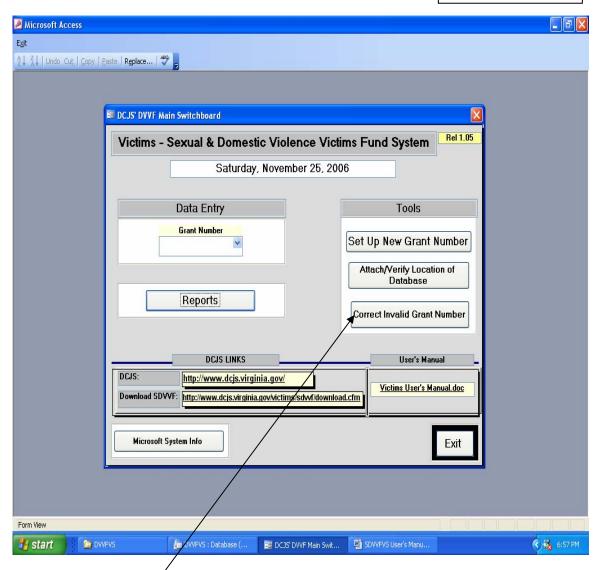




This form is used for two purposes:

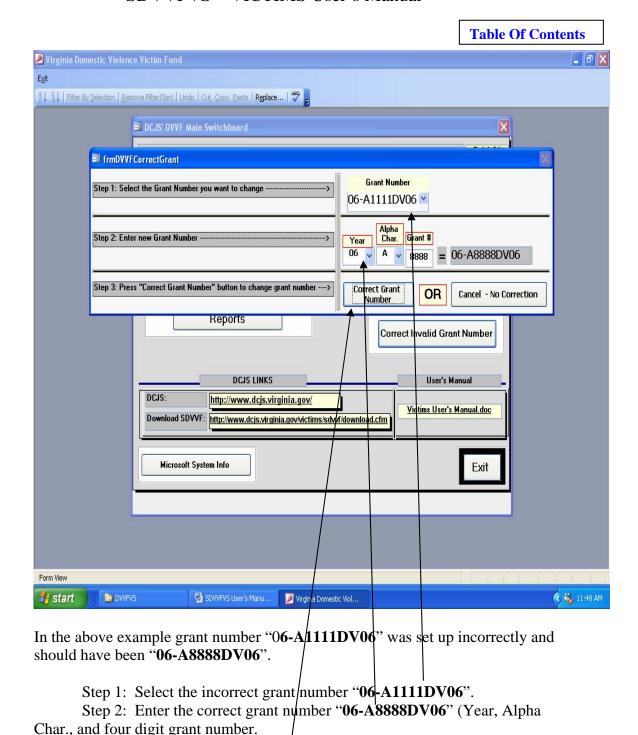
- To **verify** the location of the **'DVVFDatabaseVS.mdb**" database. In the above example the location of the database is in folder **'C:\DVVFVS."** If the location is correct press the **'Continue**" button.
- If the location of the database is not in folder "C:\DVVFVS" you must let the system know where the database is located.
 - o There are two ways to let the system know where the database is located.
 - If you know the entire path of the location of your database you can enter it in the above box and press the "Press to Attach to above selected database" button.
 - If you do not know the path of the location you can press the "Browse" button and select the location of the database. A "Select datafile" form will be displayed that will allow you to locate the database on the network server. After locating the database press the "Press to Attach to above selected database" button.
 - When you let the system know where the database is located the system is ready for use.
- This process will be required on the initial installation of the system and when a new release is downloaded from the DCJS web site.

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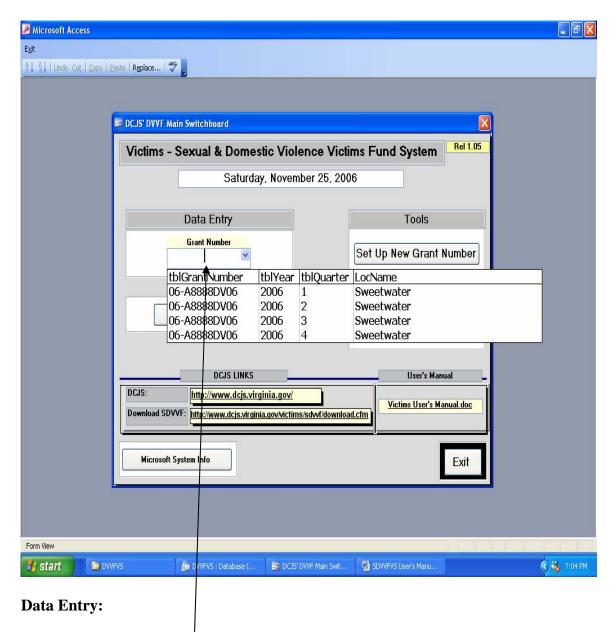
Correct Grant Number:

If an invalid grant number was entered it can be corrected by pressing the "Correct Grant Number" button.

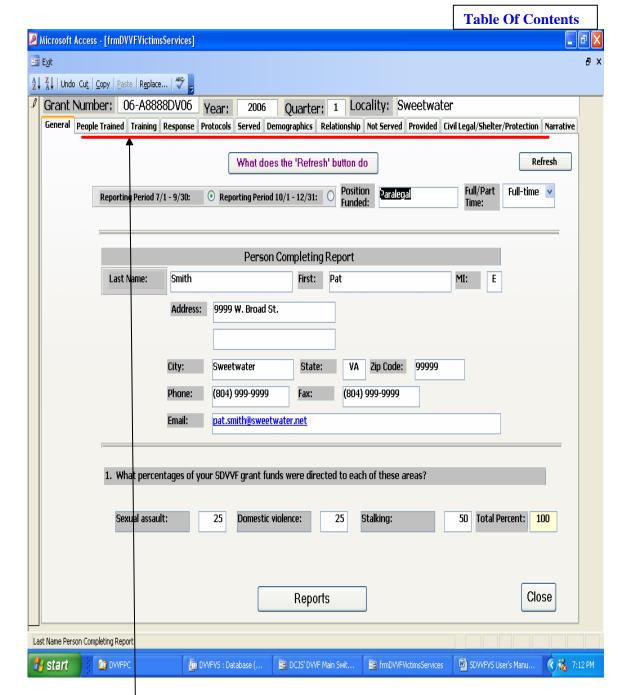


Step 3: Press the "Correct Grant Number" button.

After pressing the "Correct Grant Number" button all records with invalid grant number "06-A1111DV06" are changed to the correct grant number "06-A8888DV06".



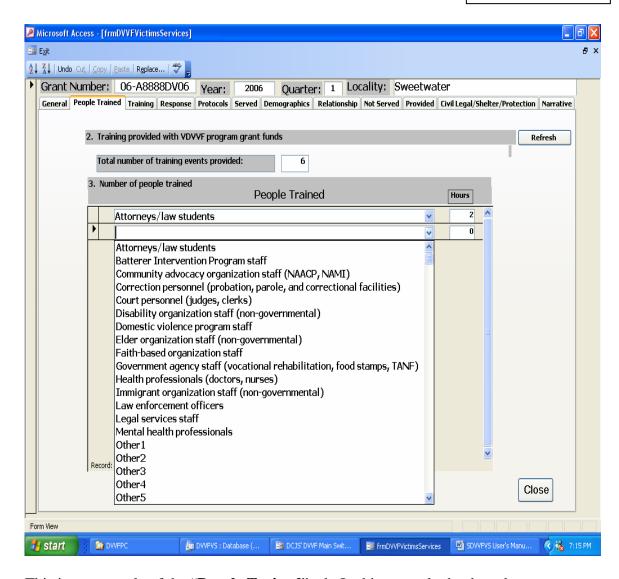
Click on the 'Grant Number' drop down box and select the grant number (grant number, year, and quarter) of your choice.



This is an example of the "General" tab for quarter 1, reporting period 7/1-9/30.

Notice that there are several other tabs available for data entry (People Trained, Training, Response, Protocols, Served, Demographics, Relationship, Not Served, Provided, Civil Legal/Shelter/Protection, and Narrative).

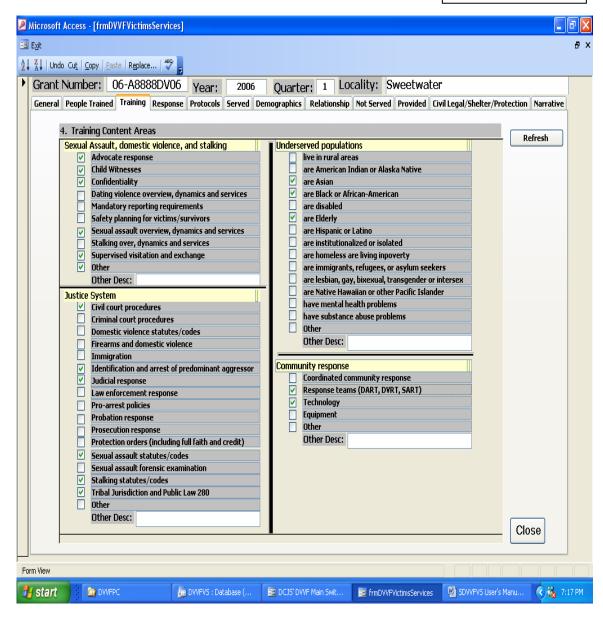
The examples are for illustration purposes only.



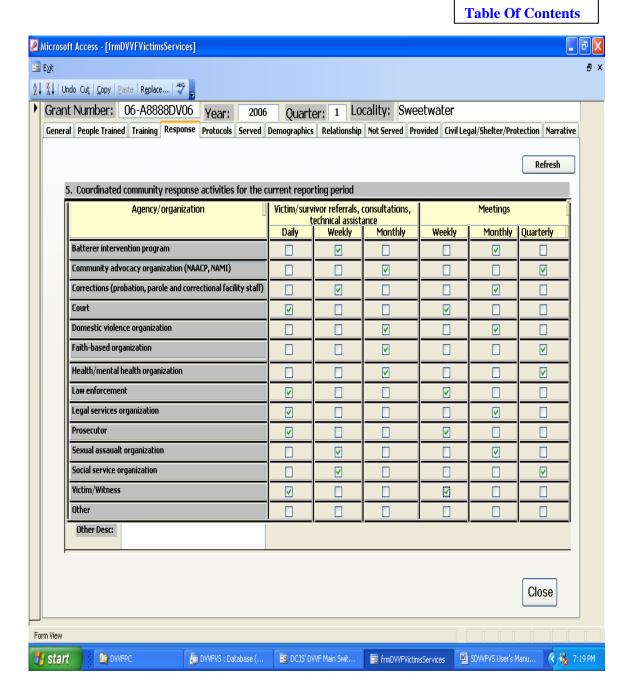
This is an example of the "**People Trained**" tab. In this example the drop down box was pressed and "Attorneys/Law students" was selected and 2 hours was entered in the hours box.

Multiple selections can be made depending on requirements.

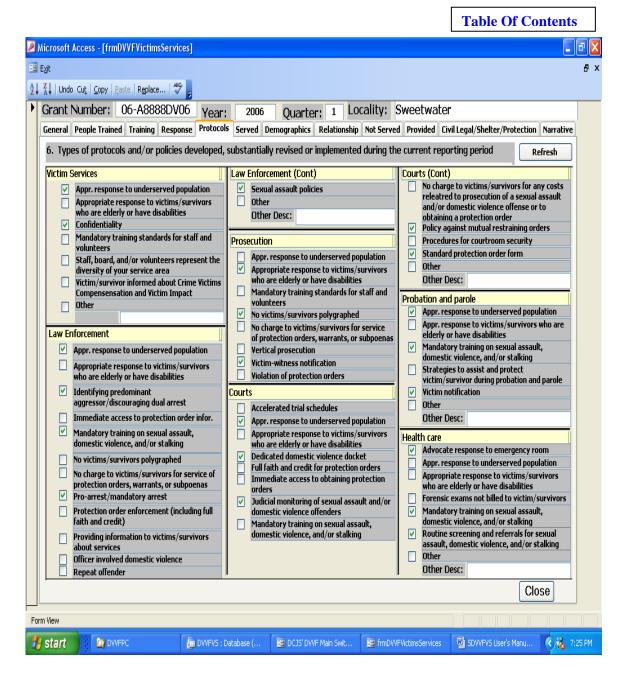
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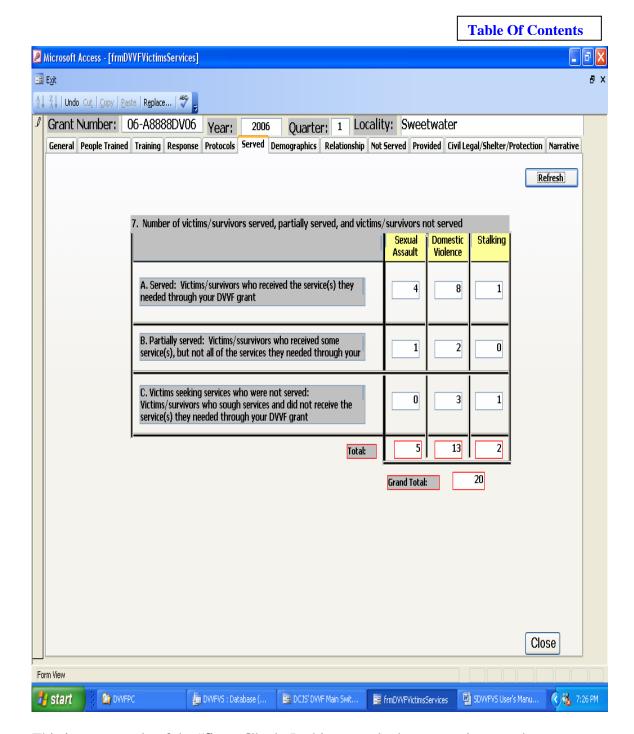
This is an example of the "Training" tab. In this example the appropriate boxes were checked for "**Training Content Areas**".



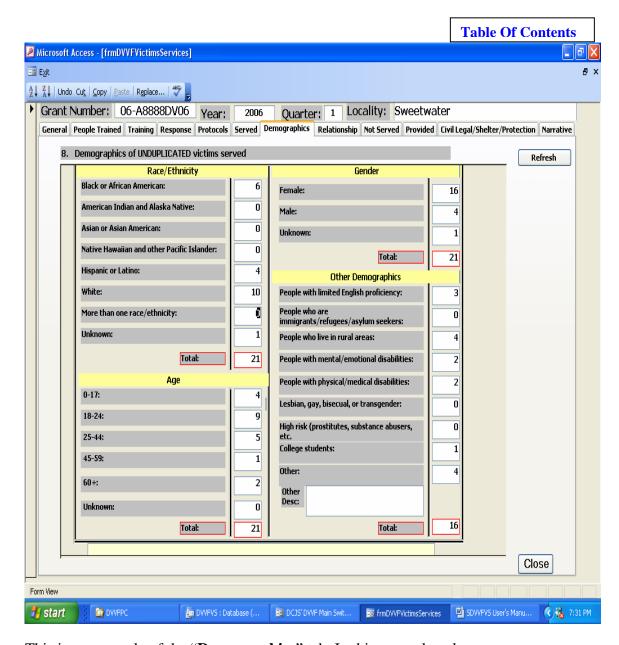
This is an example of the "**Response**" tab. In this example the appropriate boxes were checked.



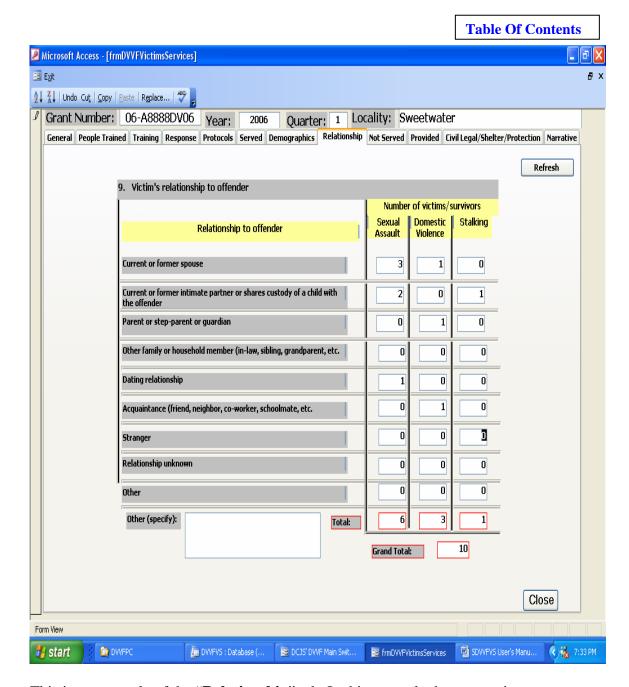
This is an example of the "**Protocols**" tab. In this example the appropriate boxes were checked.



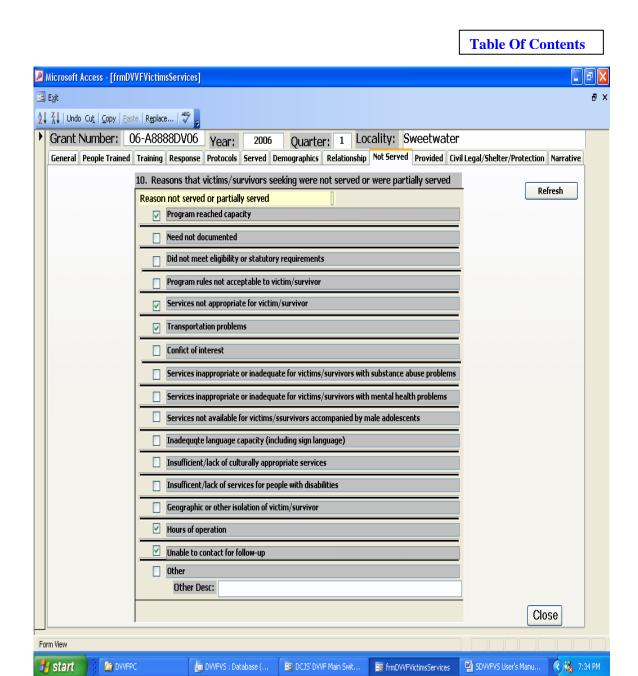
This is an example of the "**Served**" tab. In this example the appropriate numbers were entered.



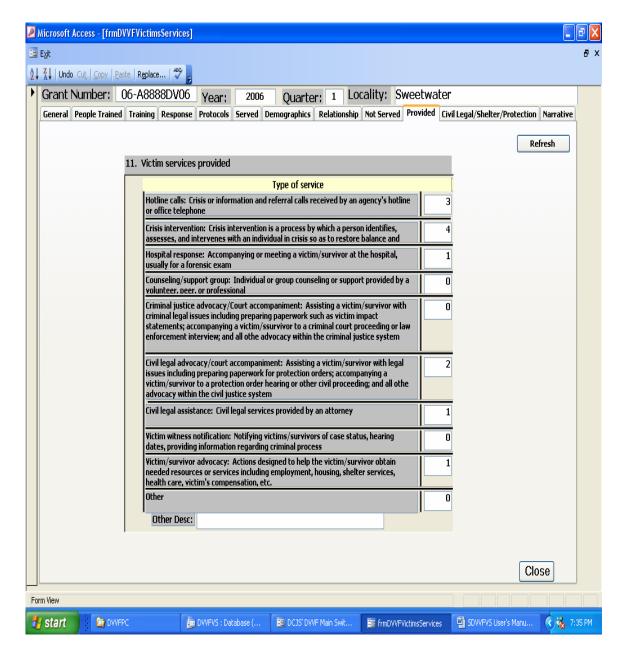
This is an example of the "Demographics" tab. In this example values were entered in the "Black or African American", "Hispanic or Latino", "White", and "Unknown" fields. As soon as the cursor is moved from one field to another field the system automatically totals the "Race/Ethnicity" in the total field. Values were also entered in the "Age", "Gender", and "Other Demographics" fields. The system also includes a warning message letting the user know if the "Race/Ethnicity", "Age" and "Gender" categories are not equal. In this example the user would enter the values as needed and make sure the "Race/Ethnicity", "Age" and "Gender" categories are in balance.



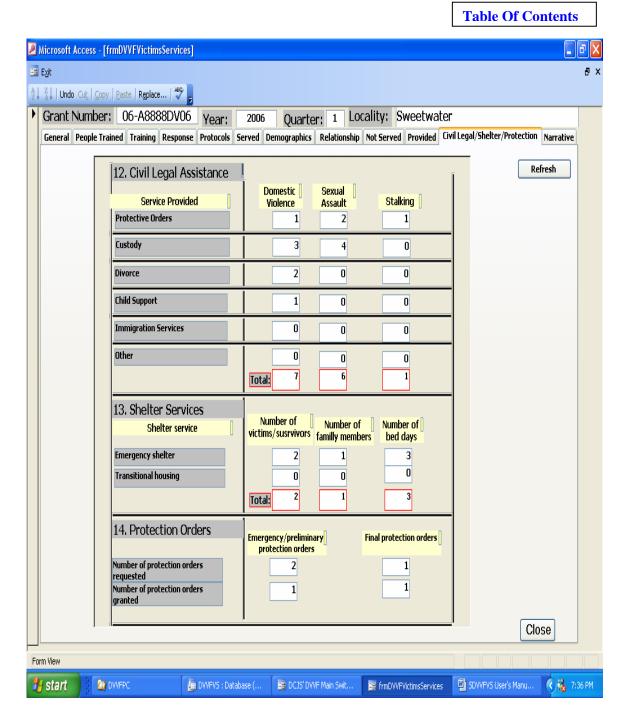
This is an example of the "**Relationship**" tab. In this example the appropriate numbers were entered.



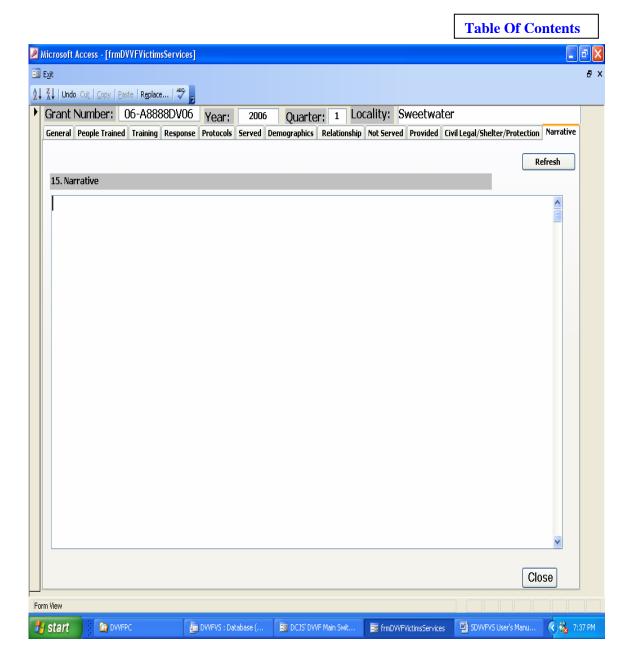
This is an example of the "**Not Served**" tab. In this example the appropriate boxes were checked.



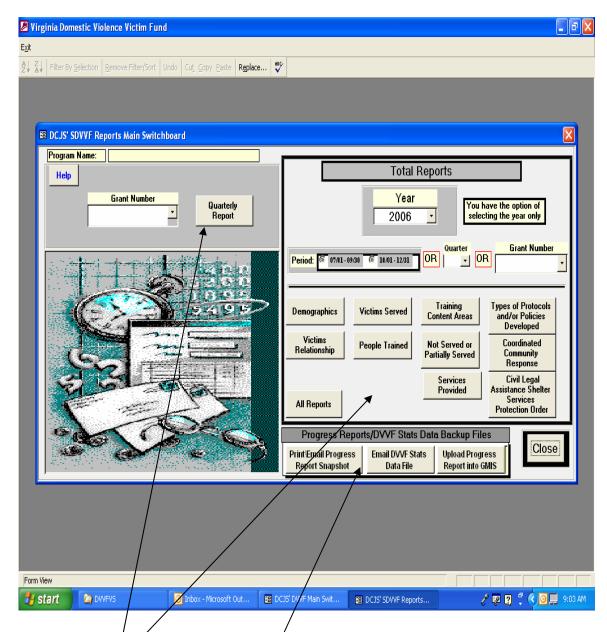
This is an example of the "**Provided**" tab. In this example the appropriate numbers were entered.



This is an example of the "Civil Legal/Shelter/Protection" tab. In this example the appropriate numbers were entered.



This is an example of the "Narrative" tab. Can be used for any information deemed necessary.

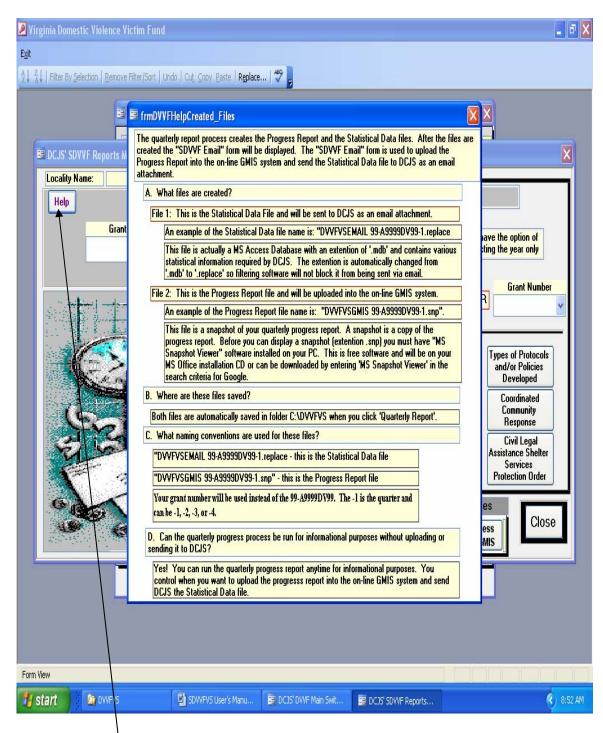


There are **several reports** in the system that provides detailed information for data entered into the system. Selection by **year**, **year** and **period**, **year** and **quarter**, and **year** and **grant number**, are available.

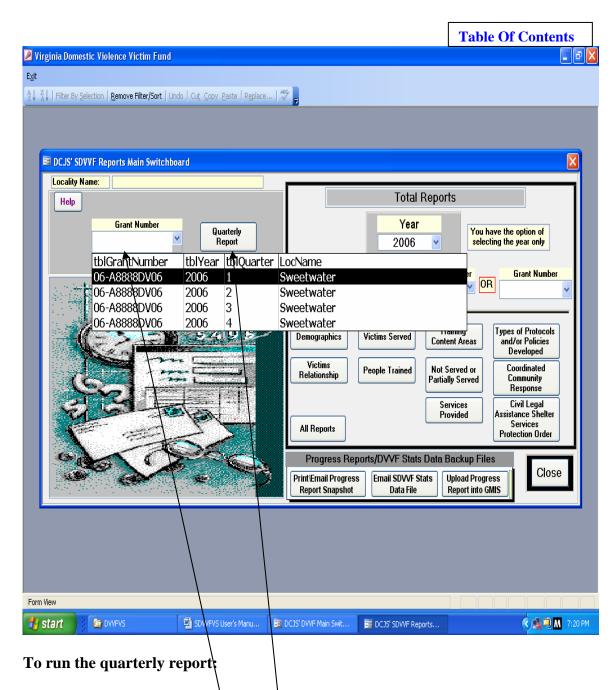
The "Quarterly Report" supports the uploading of the Quarterly Progress Report into the on-line GMIS system and sending of the SDVVF Statistical data to DCJS via email.

There are also options for print/emailing/uploading backup progress report(s) and emailing of the statistical data file(s) to DCJS.

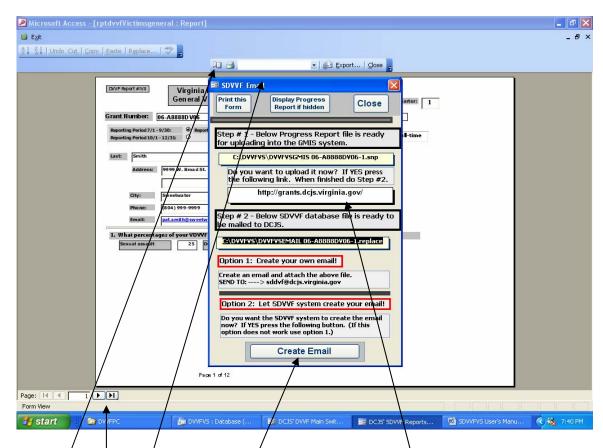
C:\Documents and Settings\mdavis\My Documents\websites\DCJS - GOV\victims\sdvvf\umvictims.doc Created on 11/27/2006 11:40:00 AM



Pressing the "Help" button displays this informational pop-up screen.



- **Step 1:** Select the **Grant Number/quarter** from the drop down box.
- Step 2: Press the "Quarterly Report" button.



After pressing the "Quarterly Report" button, on the previous form, the system will automatically create two files, and save them in folder C:\DVVFVS. A "Printing" sub-form will be displayed for the two files. Do not press the "Cancel" button or the file(s) will not be created.

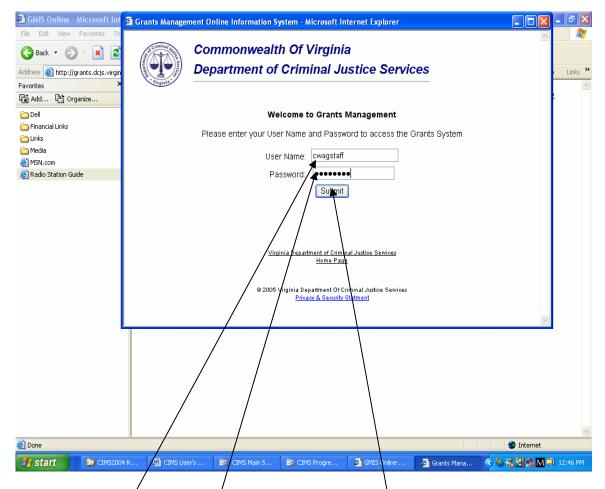
Using the **navigation buttons** at the bottom of the form you can move from page to page as needed. Printing the quarterly report can be done by pressing the **print icon** on the toolbar.

The "SDVVF Email" form will also be displayed. This form contains a **link** to the online GMIS web page to allow the uploading of the quarterly report into the on-line GMIS system. You can also send the SDVVF Statistical data to DCJS via email by clicking on the "Create Email" button. This process automatically generates the email ready for the SDVVF Statistical data file to be manually attached. This process may not work for all users and in those cases users must create their own email and attach the SDVVF Statistical data file to the email.

Note: If you are not ready to upload the quarterly report and/or send the SDVVF Statistical data to DCJS you can press the "Close" button on the "SDVVF Email" form. The quarterly report will still be displayed.

Upload Progress Report

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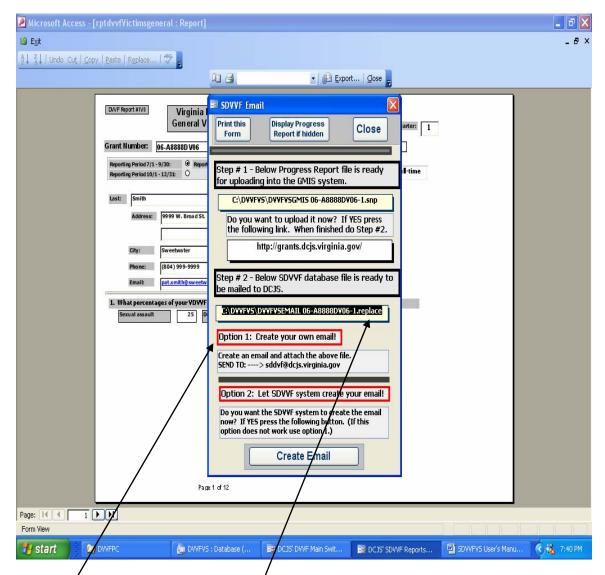
Enter your "User Name" and "Password" then press "Submit". The user name entered above is an example only – you would enter your user name and password.

Note: The various GMIS web pages, other than the one above, are not included in this documentation because GMIS provides its own documentation once you log on.

When the web page is displayed that includes the "<u>Browse</u>" button you do not have to use the browse option to find the file – all you have to do is press "<u>Ctrl" + "V"</u> keys in the box to the left of the browse button. This will automatically paste (insert) the correct file for you.

Email SDVVF Stats Data

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After uploading the Progress Report attach the SDVVF Stats data file to an email and send it to DCJS at www.wcims@dojs.virginia.gov.

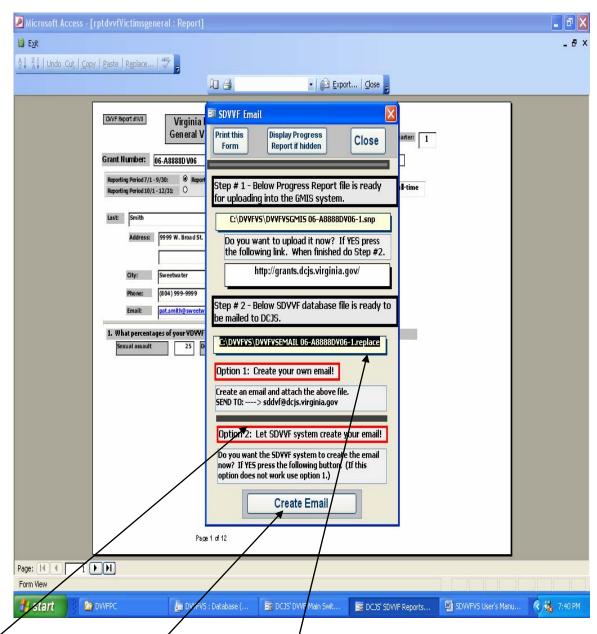
Option 1: (Try Option 2 before Option 1)

Open a new email:

- (a) To: sdvvf@dcjs.virginia.gov
- (b) Attach the above file (your file will include your grant number and quarter)
- (c) Send the email

Option 2: (on next page)

C:\Documents and Settings\mdavis\My Documents\websites\DCJS - GOV\victims\sdvvf\umvictims.doc Created on 11/27/2006 11:40:00 AM



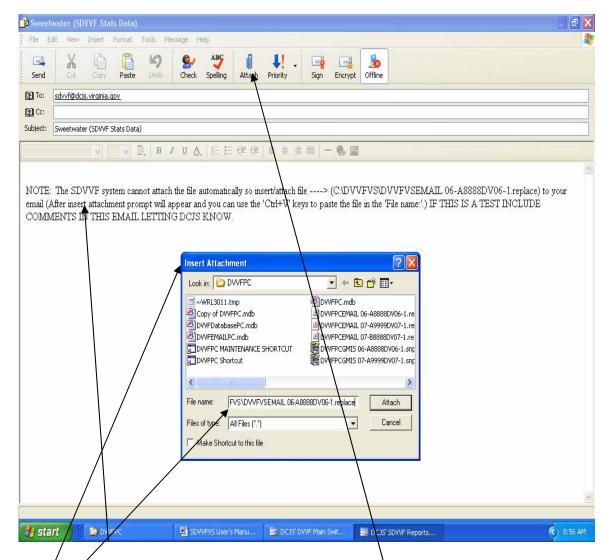
Option 2: (this option may not work for all Programs- if this option does not work use option 1).

Click on the "Create Email" button. This process will automatically create an email, but the attachment must be inserted before sending the email to DCJS.

In this example file "DVVFVSEMAIL 06-A4888DV06-1.replace" will be sent to DCJS.

Continue with next page.

 $\label{lem:composition} C:\Documents\and Settings\mbox{\mbox{My Documents\websites\DCJS - GOV\victims\sdvvf\umvictims.doc}}\ Created on 11/27/2006 11:40:00 AM$

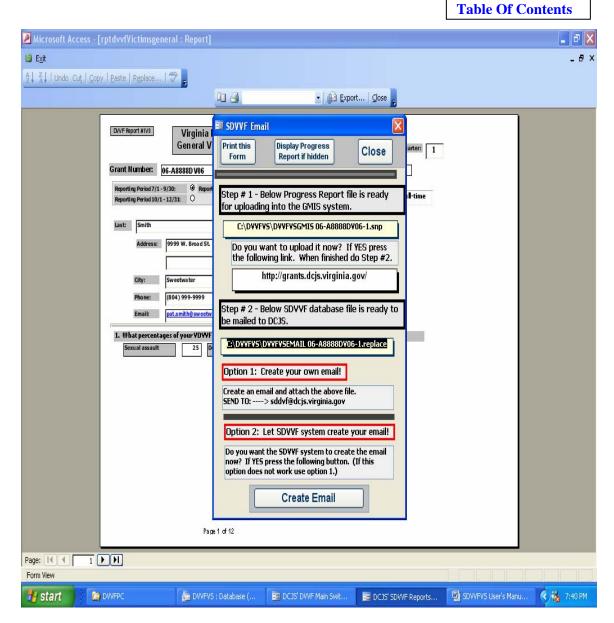


Follow the **instructions** in the email. Press the **attach icon button** and the "**Insert Attachment**" form will be displayed. Move the cursor to the "**File name:**" and press "**Ctrl+V**" to paste the file name in the "**File name:**" field. Press the "**Attach**" button. The last step is to press the **Send** button.

The other option is to press the "Look in:" drop down box and select folder C:\DVVFVS, select the appropriate file, and then press the "Attach" button.

Note: Your screen may be slightly different than this one. Your screen may include "Insert" instead of "Attach" and/or some other option to attach the file to the email.

Continue with next page

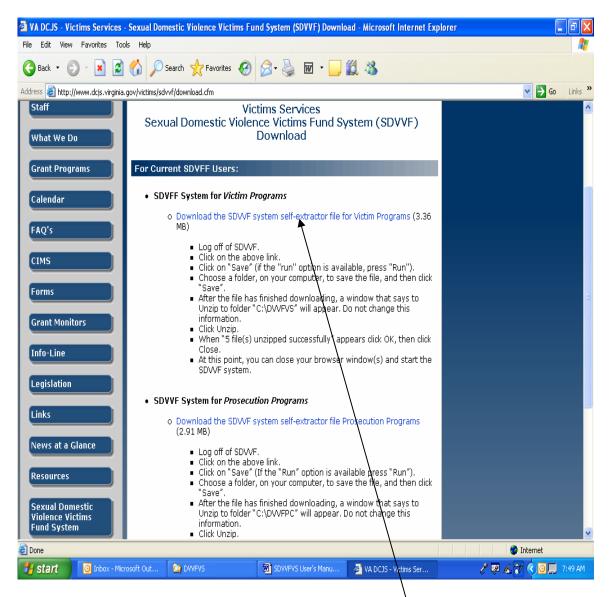


After sending the email to DCJS you will return to this form.

You have completed the <u>GMIS upload</u> and you have <u>emailed</u> the SDVVF Stats Data file to DCJS (address: sdvvf@dcjs.virginia.gov). You can close the above SDVVF EMAIL form and report.

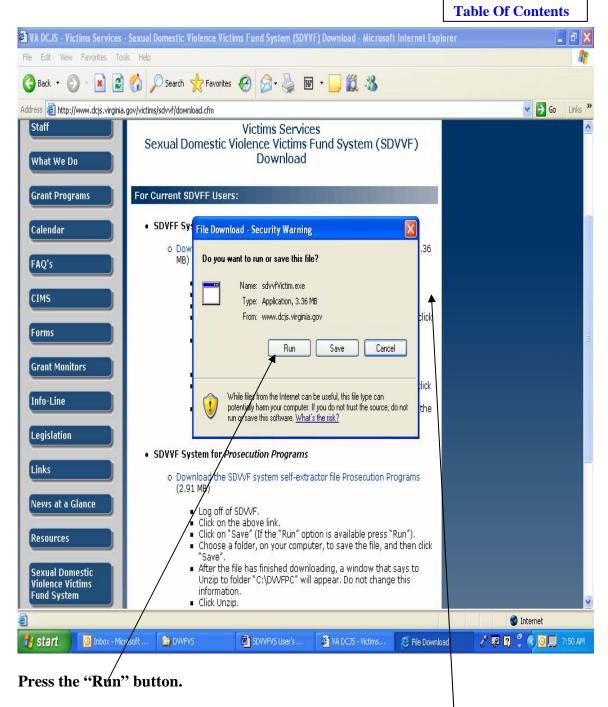
Download the SDVVF System

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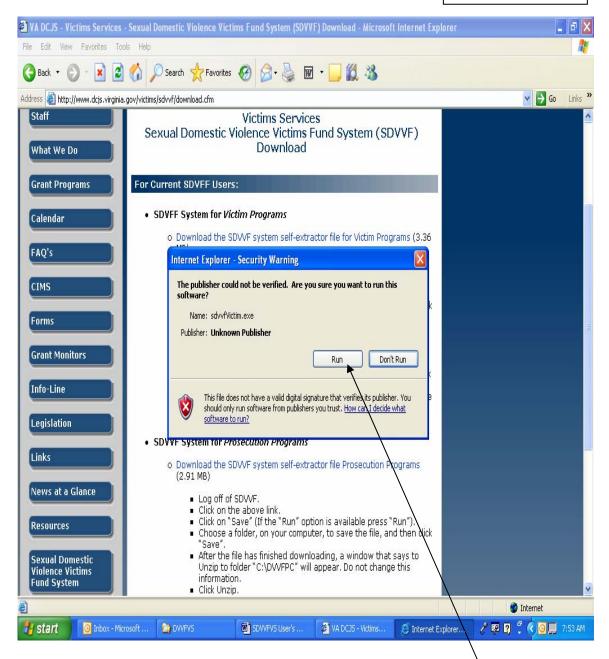
Important: Victim Programs press the "Download the SDVVF system self-extractor file for Victim Programs" link.

Do not press the link for "Prosecution Programs".



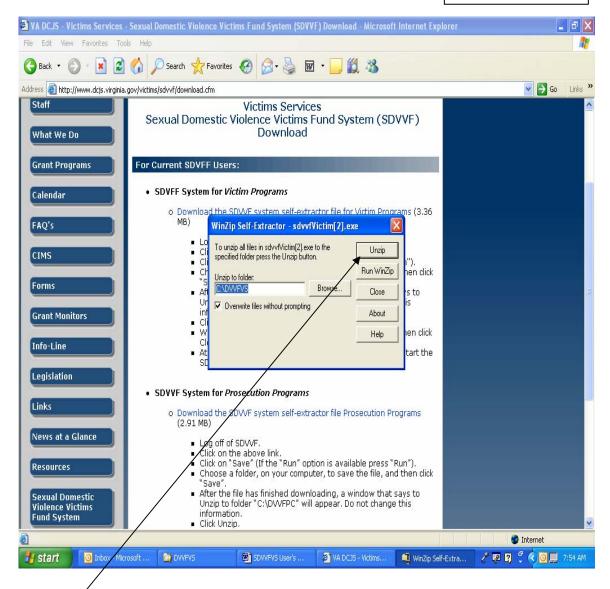
Note: Your options may be different than the options above. You may not get the "Run" button, but instead get the "Save" button. Follow the instructions on the web page for directions.

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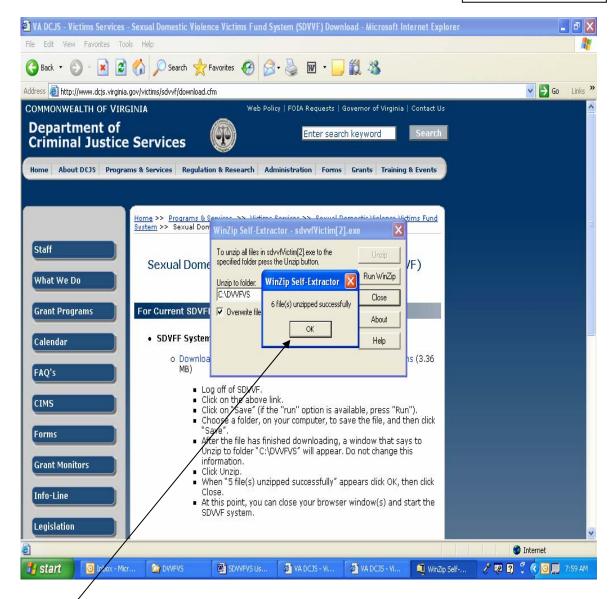
Note: You may not get the above screen, but if you do press the "Run" button.

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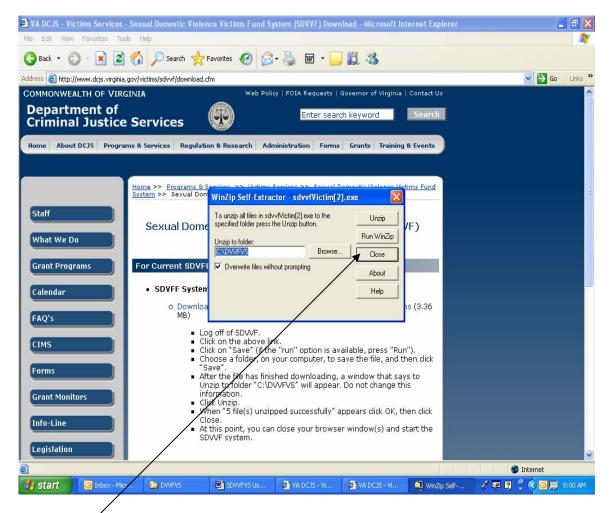
Press "Unzip" button.

Do not change anything on this pop up form.



Press "**OK**" to continue.

During testing six (6) files will be downloaded. After testing five (5) files will be downloaded.



Press the "Close" button.

Download has been completed. System files have been included in folder C:\DVVFVS.

Is this the first time you have downloaded the system? If yes then you need to set up a shortcut to open the application. You can do this a couple of ways, but the easy way is to use the shortcut downloaded as one of the five files downloaded for each system:

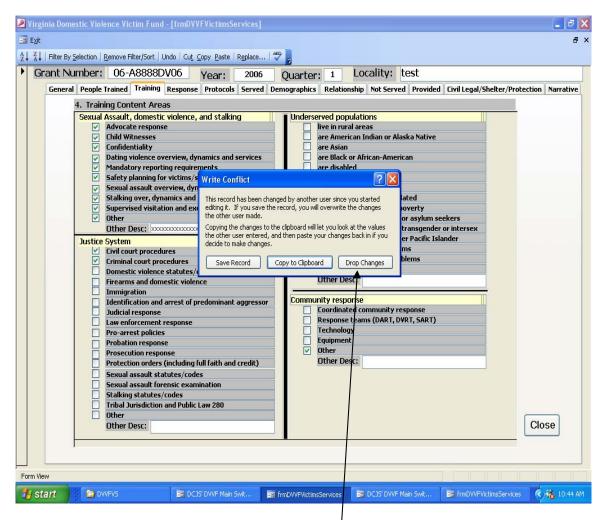
• In folder C:\DVVFVS there is a file named "DVVFVS Shortcut"

You can drag and drop it to your desktop or right click on it and use the "**Send To**" + "**Desktop** (create shortcut)" option.

After creating your shortcut you are ready to use the system.

'Write Conflict' Message

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In a networking environment (more than one person using the system) you may get the above "Write Conflict" message when more than one person at a time is changing the same record. This is a normal process to ensure that no more than one person at a time can change the same record at the same time.

Take the following action:

- **Recommended:** Press the "**Drop Changes**" button so the other person's changes are kept. You can enter your changes later.
- Optional but not recommended: Press the "Save Record" button so your changes are kept and not the other persons.
- Not recommended: Press the "Copy to Clipboard" button.